

Learning and Caring Together,
“...they will flourish in the courts of our God.” (Psalm 92:13)

9th June 2020

Dear Parents / Carers

SCHOOL UNIFORM

We hope you are well and coping with the current pressures of the challenging situation we are all in.

Our uniform supplier, Supersport, we be reopening their shop on the 16th June 2020 in accordance with government rulings. Measures are in place to keep customers and staff safe and to ensure that they operate within the regulations. With this in mind we would like you to support Supersport as much as possible.

- Please try and shop as early as possible for your new uniform. If there is a late influx of shoppers similar to what Supersport normally experience in August, it is unlikely they will be able to serve everyone in preparation for the new school year.
- Try to purchase online where possible - all uniforms are available on their website through the online shops for each school. Supersport, are requesting that this is the primary source for all purchases and measurement guidance is available.
- Free collections will be available from the shop or alternatively goods can be couriered for a small carriage charge.

The shop will have a strict limit of only four customers allowed inside at any one time. They are requesting that where possible parents / carers only bring along the child for whom the uniform is for. Only items which are for intended purchase may be handled and we will quarantine for 72 hours all goods which have been tried on. Mandatory social distancing measures will be in place inside and externally for queueing; bearing in mind demand in-store in previous years it will be extremely difficult to service all customers this way. Also from mid-July Supersport will be implementing an appointment only system.

Please see over for more information from Supersport.

Kind regards
Carol Fryer
Finance Assistant



Notice to all customers regarding re-opening and school uniform sales

- Our Leek store will re-open on the 16th of June along with our online shop service.
Opening hours will be 9am - 4:30pm Monday to Thursday and 9am - 3:30pm on Friday with breaks between 12 - 1pm.
Saturday opening will be 10am - 2:30pm on August 8th, 15th, 22nd and 29th.
- From mid July we will be running an online appointment only booking system for customers wishing to come into the shop.
More details of this are to follow once we have it set up.
- If you can, please try to purchase uniform as soon as possible so as to avoid the late August rush.
- Where possible can all customers please try to use our online click and collect or postal facility.
The shop itself should only be used where the trying on of garments is essential.
We are adding size guides onto each of the products on the website, please check the product images for these.
When ordering online please ensure you provide your email address and telephone number incase we have a query with your order.
- There will be a maximum of 4 families allowed in the shop at any time.
Please only bring children or family members that have to try items on into the shop where possible.
- Any items that are tried on should be put into the quarantine boxes next to the changing rooms.
This stock will then be stored for at least 72 hours before being put back on the rails.
- There will be a queuing system outside of the shop with 2 metre painted lines.
The use of hand sanitiser will be compulsory for all shoppers prior to entering, we have stations set up ready for this.
Inside of the shop please rotate counter clockwise around the central pillar maintaining a safe distance from fellow shoppers and staff.
- Please contact us with any queries or if you require further information by emailing shop@supersport.co.uk.